The desired condition for IT and Computing Services is not used to drive decision making

The IT infrastructure is based on an ad hoc set of legacy systems without a coherent plan for growth

The IT staff have faced challenges in communicating the issue that NHU's systems fail to meet the needs of students, faculty, staff, and alumni

Many NHU stakeholders do not feel they can trust the IT infrastructure

Central IT infrastructure, hardware, software, and process documentation, is preserved

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Technology to support the enhancement of the learning environment and student outcomes* The following are barriers to full and continued achievement of this goal

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