NHU will meet the needs of students, faculty, staff, alumni to fulfill its mission

A key element to this is:

**NHU is not serving its population using best practices based on their needs**

The following are barriers to full and continued achievement of this goal:

- NHU has not allocated resources to set up an enrollment management system
- NHU has not recognized the need for an EM system to enhance student persistence
- NHU lacks a pre-matriculation intake process
- NHU has no enrollment management plan or targets
- NHU doesn’t know its incoming students well
- NHU has not expressed this as a value it expects of faculty
- Adjunct faculty are not easily integrated into the community
- Faculty and staff are not expected to be integrated into the community
- Students are not asked to provide admission data that relates to their ability to learn
- Administration, faculty and staff have not been trained to accept/act on data in a non-punitive way
- NHU does not study the right kinds of data about its incoming students to better ensure success